

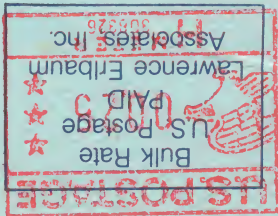
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Technology the Transformation of White-Collar Work

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Technology & the Transformation of White-Collar Work

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Rapid changes in communication and computer technology are transforming white-collar work in the United States. The introduction of this information technology into the workplace presents a unique social challenge. Can automation improve office efficiency while maintaining or increasing the quality of working life for the people who will use it?

The chapters in this book analyze the productivity and quality of working life associated with information technology and offer recommendations about how technology can be introduced to improve both.

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